

## March 23, 2020

Dear Valued Business Partner:

As is the case with your company, Metalplate places the safety of our employees as Number One priority. That focus now includes minimizing the likelihood of their exposure to the COVID-19 virus. We have reviewed the recommendations from the President, federal agencies, and state and local authorities and have instituted infection control precautions intended to provide protection for the health and well-being of our employees.

We recognize that without you, there is no us. We are committed to processing your material properly and on schedule so that you continue to meet your customers' needs. At present, we are operating at normal production rates. We will continue to work with you to meet your galvanizing needs during this challenging period.

If you have any questions or concerns, our Plant Managers, Plant Superintendents and Sales Representatives can all be reached by phone and email to discuss your particular situation. You will understand that we are minimizing in person contact in compliance with public health mandates and recommendations, but we stand ready to render all assistance you may need. If you need contact information, it can be accessed on our website at www.metalplate.com.

We will endeavor to keep you informed of any operations or schedule changes. We greatly appreciate your business relationship with Metalplate Galvanizing, and wish the best for you, your family, and your business during these unprecedented times. If there is anything that we can do to assist, please ask.

Sincerely,

Ernest M. Cain

President

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